

Care and Maintenance Guide

The logo for Entrance Composite Door Solutions features a stylized white door shape on a teal background.

entrance

COMPOSITE DOOR SOLUTIONS

Thank you for choosing an Entrance Composite Door

Our Guarantee

Your door is covered with a 10 year warranty on the structural integrity of the door panel, a 10 year warranty on the locking hardware and a 5 year warranty on the paint finish from the date of purchase.

Please note that you should not hang items such as wreaths on your door or leave bunches of keys in the cylinder, this will lead to paint damage and will invalidate your surface guarantee.

For Sweet and Ultion door hardware please register your products and activate your guarantee at:

www.ultion-lock.co.uk/guarantee-registration/

About Us

Entrance Composite Door Solutions is a part of the AMK Group, which boasts over 30 years in the window and door industry. Our experience in the industry allowed us to transition naturally into the Composite Door market, combining our knowledge of hardware with the best quality GRP composites on the market. With our Head Office in Northern Ireland and production facility in Nottingham we serve customers throughout the UK.

Note: Composite doors are structurally sound and will not bow as a result of any water ingress. However in order to maintain the door and prevent your door from bowing throughout its long life, the hook locks should always be engaged in their keeps when the door is closed.

Failure to engage the locks and close the door on the centre latch only can induce a bow over time.

Failure to engage the hooks will therefore invalidate the guarantee against bowing.



Caring For Your New Door

Door Leaf

At least every four months, clean the internal and external door facings and glass surfaces with a soft cloth and warm soapy water; rinse with water and dry off. Please note darker coloured doors should be cleaned on a dull day to minimise potential damage from sunlight. For smooth finish slabs we recommend using warm water for cleaning only.



Glass

Clean with glass cleaner or warm soapy water and a sponge or soft cloth. Do not use solvents and avoid abraasive pads.



Frames and panels

As with the glass these can be cleaned with a soft sponge or cloth and warm soapy water. A solvent-based cleaner may be used to remove stubborn dirt and grease only on a unfoiled white frame.



Locks, hinges and hardware

Your door hardware can be cleaned with mild soapy water and a soft cloth. Do not use abraasive pads, solvents or strong polish as they may damage the hardware surface. To ensure a smooth opening action, lightly oil or lubricate moving parts once or twice a year.



Locking and Unlocking Your New Door

Locking the door lever / lever handle

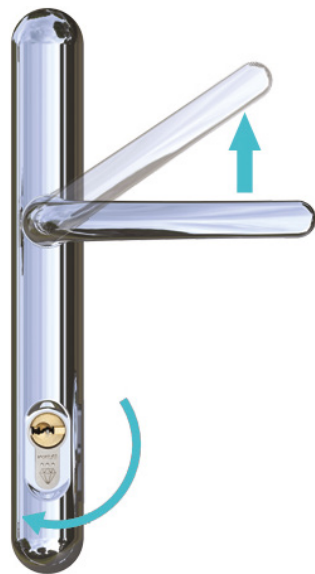
Close the door and lift the lever upward. This action will project the compression bolts and hooks into their respective keeps. Rotate the key one revolution. The door is now fully weathered and secured. Please ensure you are lifting the handle at all times when door is closed to prevent bowing.

Unlocking lever / lever handle

Insert the key in the cylinder and rotate one revolution. Next, push the level down to fully retract the compression hooks and bolts, the latch will automatically detract when the level is depressed. This procedure is the same for internal and external operation.

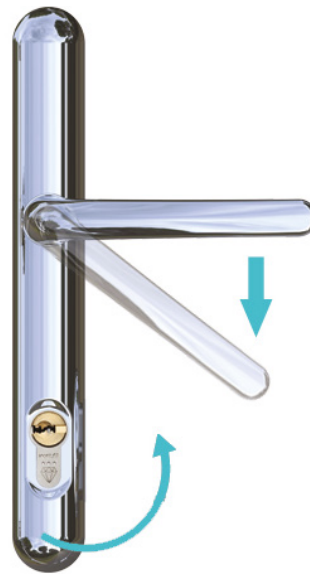
To Lock

Lift the lever to engage the hook bolts, then turn the key to deadlock the door.



To Unlock

Turn the key to unlock the mechanism, then push down on the lever to release the hook locks.



Unlocking split spindle door

To unlock the door from inside when a lever / lever offset handle is fitted, simply follow the procedure as above.

To unlock the door from the outside, insert the key and rotate, this will unlock the gearing. Depress the lever which will withdraw the compression bolts and hooks, the latch will not operate at this point. To gain access, simply turn the key again in the same direction as to unlock the gearing, the latch will remain withdrawn whilst you hold the key in the rotated position.

Locking/Unlocking Pull Handle

If your door has a pull handle, simply pull the door fully shut to engage the hooks and lock the door. To deadlock the door, turn the key to the locked position when the door is fully closed. When unlocking the door a small amount of pressure must be applied by pushing/pulling the door against the frame gaskets in the opposite of the opening direction of the door.



Stable Door Operation

These instructions apply to stable doors only.

To Open Door As One

Engage stable door bolt by turning knob toward the lock side to lock the top & bottom doors together.

Ensure bottom door hook and deadbolt are fully retracted by turning bottom door thumbturn towards the hinge side.

Use top door handle to operate opening and closing of the door. Please note that due to bottom door roller latch there will be slight resistance when pushing the door out of the frame.

Important - when locking door, ensure both top & bottom doors are secure by turning the knob or key towards the lock side of the door.

To Operate Top Door Independently

Retract the stable door bolt which connects the top and bottom half of your door by turning the knob towards the hinge side. Once this is done the top and bottom halves of the door can open and close independently.



Stable Door Operation

Locking The Door Externally

In order to lock your stable door from the outside, you must use your key to lock both the top and bottom cylinders of the door by turning the key towards the lock side of the door.



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